



Alden S <a [redacted]>

KUDOS for The Geek Meisters!

1 message

Bob T [redacted]@gmail.com>
To: [redacted]

Wed, May 20, 2009 at 4:26 PM

Dear Alden,

Please post this as one of your testimonials.

Can you love a geek? Yes, you can, and if you really want to fall in love for a lifetime (or at least until your next laptop dilemma), call Bay Geeks! Today my wife came to know the power and expertise of Superman, aka Dominick, who just happened to be the support guy who helped her (and me because it was my laptop) figure out why my screen was going black right after the Windows logo displayed.

It was that ancient Roman Emperor NERO (okay, not the emperor, but the video editing software instead). Dominick asked all the right questions, and then realized through his own experience with the Fiddling Emperor, that the application's updates can affect this type of laptop and has actually gotten in the way of the video display due to some interrupted updates and other software connections.

What's really important here is that Dominick (aka Superman) was insightful, efficient, and the most courteous tech guy you could ever meet! So, here's to the Dom! We love you Dom, and we are eternally grateful for your over-the-phone Sherlock Holmes-like problem solution to our video display conundrum!

To the rest of you potential customers of the greatest support team that ever cyber-walked, what are you waiting for? Call now! Call Alden! Call Dominick! No this ain't 1-800-call-Gary, this is Bay Geeks, the best darned support team you'll ever meet or need!

And that's the truuuuuuuuuuth!

Bob T [redacted]
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